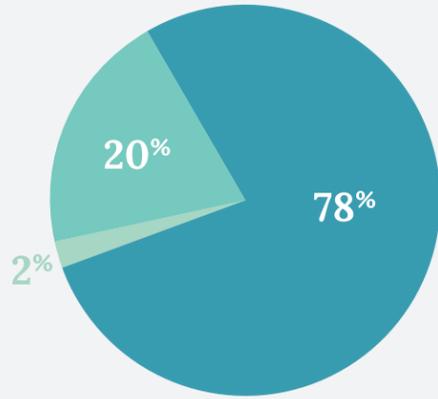


Financial Overview

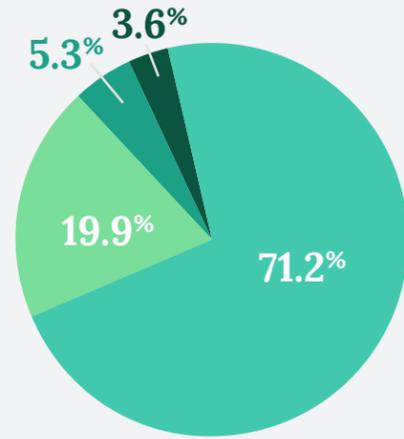
2024 - 25 Fiscal Year



Revenue

- Donations: \$287,119
- Government Funding: \$1,139,318
- Other Income: \$32,574

Total: \$1,459,011



Expenses

- Programs: \$1,000,537
- Administration: \$279,501
- Fundraising: \$74,630
- Education & Advocacy: \$50,033

Total: \$1,404,702

Key Partners



We gratefully acknowledge the generous gift made in honour of Ken Ming Wong and Linda Tak Yin Lee. Thank you for your continuous commitment to reconnecting seniors and veterans to a supportive community. We also thank the non-profit housing societies we partner with to deliver our programs.

List of Locations

- Alexander House
- Granville House
- Chelsea Terrace
- Chelsea Tower
- MMP
- The Orchard
- Veterans Manor
- Shiloh Place
- The Pendrellis
- Campbell Lodge



**A Year of Purpose:
Reconnecting Seniors and
Veterans to Community**

Annual Report 2024-25

Letter from Jenny

To our Whole Way House community—donors, supporters, volunteers, staff, and residents: thank you.

Your generosity has made a real difference. Together, we've supported low-income seniors, veterans, people with disabilities and other vulnerable neighbours, ensuring they aren't forgotten.

As I reflect on this past year, I think of the many ways you've empowered our residents, by reconnecting them to a caring community, rebuilding connections, and recentering their lives with purpose. The challenges seniors and veterans face are growing: in B.C., 1 in 4 seniors lives below the poverty line, and thousands are living on the streets or in shelters. For those surviving on government benefits, rent consumes an average of 78% of their income—forcing an impossible choice between basics like food, medication, and shelter. Many are isolated, and sadly, are increasingly targets of scams and physical attacks.

One senior was recently assaulted while walking near her building—in broad daylight. Fear had kept her from going outside, isolating her from the vibrant life she once enjoyed. With the support of Whole Way House, she is moving to another community where we have helped arrange safe housing. Our team continues to check in, encouraging her to stay active and engaged. But no senior should have to live in fear just to step outside their home.

With your support, we can fight this crisis.

Your impact is undeniable. I hope you'll read through the personal stories of Cameron and Lorraine, and be reminded that even the smallest act—a meal, a conversation—can bring people out of isolation and into community.

Unfortunately, the need continues to grow. The waitlist for safe and affordable senior housing has surged by 50% in the last 5 years, with some seniors waiting for years. More people are depending on our programs, but with your continued support, we can expand our programs, advocate for those who need it most, and ensure no one is left behind. As we look forward to the future, we're excited to open our new location in Langley. Stay tuned for a big announcement about how we're growing to serve!

Thank you for being part of this mission.
With gratitude,

Jenny

Impact at a Glance

Your generosity restores lives through vital meals, safe housing support, and life-giving community programs. Together, we're turning fear into hope and isolation into belonging—because no one should have to face hardship alone.



Total number of people: 1,120



Meals served: 3,652



Welcome Packages: 52



Number of trips to the food bank: 31



1-on-1 appointments: 7,643



Boxes of Hope: 871



Number of free shopping clothing items handed out this year: 3,008



Medical accompaniments: 54



Number of VPD educational workshops on scams and fraud: 12



Number of free market food items given away: 743



Hospital visits: 60



Number of buildings/partnerships: 11

Cameron's Journey

"I walked in, you had a blanket in your hand and said, 'What can I do for you?' The warm, friendly faces that I saw every morning made me feel like I could make this place my home."

Cameron always dreamed of becoming a hero. He enlisted in the Canadian Armed Forces, seeking purpose and adventure. But during his service, he witnessed unspeakable things that forever changed him.

Cameron experienced a deep depression when he returned home, eventually using alcohol to cope.

His life quickly unraveled—he lost his family, and for 30 years he struggled with mental health and homelessness.

His wake-up call was two terrifying strokes. Lying in the hospital, Cameron realized he needed help. Social Services connected him with Whole Way House at the Veterans Manor in the Downtown Eastside.

Here, Cameron was met with a kindness he'd never felt before. Through programs like Family Dinners and personalized tenant support, he found the belonging and strength he needed to heal.

Today, Cameron has restored the purpose he'd been searching for all his life. He's celebrating 5 years in housing, moving forward in recovery, and advocates for seniors and veterans. And thanks to you, he's filled with renewed meaning by giving back—serving his neighbours, just as he once served his country.



Lorraine's Path to Stability

"I have a different outlook now on life. They have trips, they have outings. It gets me out of bed and it gives me something to do. They introduce you to stuff like tax help and help with electronics. Everything's better."

If you walked into Granville House today, you'd probably see Lorraine laughing with her friend Susan. It's a beautiful sight—because for years, Lorraine's world was shaped by loneliness.

Before finding Whole Way House, Lorraine spent most of her days alone, struggling to find a reason to get out of bed. She had lost many of her dear friends and her son. She felt invisible in her grief.

That all changed when she found Whole Way House.

Lorraine recentered her life in a loving community that gave her the support she desperately needed. Simple yet life-changing services—like groceries, laundry, counseling, tax help and even fraud protection workshops—helped restore her confidence and dignity.

With a renewed spirit and the backing of her doctor, Lorraine also found the strength to stop taking her antidepressant medicine.

Now 75, Lorraine fully embraces life again. Your generosity has turned her fear and loneliness into hope and belonging!

